

Hampstead Heath Pharmacy, Travel Health & Vaccination Clinic  
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## OUR PRIVACY NOTICE

The EU General Data Protection Regulation (GDPR) includes rules on giving privacy information to anyone using our online services. Further information about your rights under GDPR can be found at [www.ico.org.uk](http://www.ico.org.uk)

We process your personal data, which includes your name, contact details, prescription medicines and data from other pharmacy and health care services we provide to you (including, for example, pharmacy medicines, medicine use reviews and vaccinations) for the purposes of:

- **Your care** – providing pharmacy services and care to you and, as appropriate, sharing your information with your GP and others in the wider NHS;
- **Our payments** – sharing your information with the NHS Business Services Authority, others in the wider NHS, and sometimes Local Authorities, and only limited information to those external to the NHS who negotiate and check the accuracy of our payments; and,
- **Management** – sharing only limited information with the NHS Business Services Authority and others in the wider NHS, and sometimes Local Authorities; as well as those external to the NHS who ensure we maintain appropriate professional and service standards and that your declarations and ours are accurate.

We hold your information for as long as advised by the NHS. You have a right to a copy of the information we hold about you, generally without charge. You may seek to correct any inaccurate information. We will otherwise never pass, sell or share your personally identifiable data to third parties except when legally required to do so or when you have specifically given us consent to do so.

If you email us, every effort has been made to make sure our database is secure. Your information can only be accessed by Hampstead Heath Pharmacy, Travel Health & Vaccination Clinic and rarely our trusted IT contractor. However, no data transmission over the internet can ever be guaranteed to be 100% secure and whilst we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us and you do so at your own risk.

We process your personal data in the performance of a task in the public interest, for the provision of healthcare and treatment and the management of healthcare systems. A pharmacist is responsible for the confidentiality of your information. You may object to us holding your information. You may also lodge a complaint with the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Please ask if you want more information. [You may choose to opt out of the NHS using your data for planning and research purposes – this can be accessed via NHS Digital National Data Opt-out programme <https://digital.nhs.uk/services/national-data-opt-out-programme>].

Our Data Protection Officer is Kamlesh Patel: Hampstead Heath Pharmacy, Travel Health & Vaccination Clinic (Preentree Ltd), 35 South End Road, London, NW3 2PY